



PROFESSIONAL TELEPHONE ANSWERING SERVICES

Since 1986, Sound Telecom has carefully built its reputation one call at a time. Our well-trained agents will be there whenever you cannot.

Never Miss a Call

We'll answer more than 95% of your calls in fewer than three rings with friendly, professional and courteous agents.

Differentiate your Business

Instantly distinguish your business with 24/7 live support. Our reliable services help you win sales and keep customers.

Accurate Messaging

Eliminate customer frustration with a correct response. We deliver the right information to the right person at the right time.

Precise Execution

Our innovative systems allow our operators to follow your specific instructions day or night.

Consistent Quality

Our performance-based support teams will deliver customer satisfaction with each and every interaction.

Cost Effective Solutions

Our support programs are a fraction of the cost of hiring a full-time receptionist.

Professional. Friendly. Courteous.

A Solution for Every Answering Support Need

- Telephone Answering
- Appointment Scheduling
- Sales and Customer Service Support
- Bilingual Agent Support
- Automated Appointment Reminders

40% of your customer base is at risk:

- 40% of consumers will switch vendors because of poor customer service response
- 85% of consumers are willing to pay 5-25% more for a superior customer experience
- 55% of consumers will choose great service as a reason for recommending you

**Stop missing sales
and customer service
opportunities.**

**Let's Develop Your
Solution Today**

1.800.557.1550

www.sound-tele.com